



## HEMOPET / HEMOLIFE

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### Suggestions for Mailing Diagnostic Samples

- Due to the increase in postal security and to ensure the arrival of samples both intact and unbroken, please use the following as a guide:
- Do not use padded envelopes. Double box with a sturdy cardboard outer box or hard Styrofoam box.
- Remove excess air from the tightly closed tube. Secure the stopper with tape or parafilm. Place this closed and taped sample tube inside a plastic syringe capsule/case for extra protection. Close the syringe capsule securely with tape.
- Blue and lavender top tubes require an ice pack with an overnight courier such as Fed-Ex, UPS, or post office Express Mail.

#### Click-N-Ship via US Postal Service (for sending serum samples)

Many of our clients use unnecessarily expensive shipping methods. We suggest you look into the Click-N-Ship program via your computer. It is easy to use and very reasonable (\$3.85). Once you sign up for the Click-N-Ship at [www.usps.com](http://www.usps.com), you can quickly program in our address and print your shipping labels. There is no additional charge for delivery confirmation. You may wrap your sample tubes in bubble wrap or paper stuffing. So far, we have experienced no sample breakage with this method of shipping and we receive them very quickly.

- Separated-Serum is recommended (please do not send unspun blood as hemolysis affects sample quality). Send by two-day courier or by UPS priority mail.

All samples need to be received in our office Monday through  
Saturday.

We hope these suggestions will help both of us serve our clients more effectively. Should you have any questions, please feel free to call our office or send us an e-mail at [hemopet@hotmail.com](mailto:hemopet@hotmail.com).